

CERTIFICATE of Quality



inlingua Luxembourg

- uses inlingua learning materials
- applies the inlingua teaching method, and trains all the trainers in its use
- maintains high standards of quality in all services offered
- seeks feedback from its customers to improve services wherever possible
- collaborates with other inlingua centers, taking advantage of the size, global reach and breadth of experience to be found in the inlingua network, thereby maximizing services

The quality of service of this center was measured in all the areas of the inlingua quality system, which are:

- Management
- Commercial Activity and Marketing
- Customer Satisfaction
- Service Delivery
- Administration
- Premises
- Installations

2022-08-05

Date

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